

# Frequently Asked Questions

## CHAPEL POLICIES

### **What is your deposit policy?**

While each of the Caesar's Entertainment properties has specific deposit requirements, in general, your first step is to contact the chapel and schedule (click to how to schedule my ceremony) your reservation over the phone. To secure the reservation (click to how to secure my reservation) we will ask you to provide a deposit within ten days, along with your signature on our reservation forms.

### **What forms of payment do you accept?**

We accept Visa, MasterCard, American Express, Discover, or if you prefer, you may send a personal check or money order when there are 40 days or more before the wedding date. If you book in person you may also pay in cash. Please ask your wedding coordinator for detailed instructions if you are paying by check.

### **What is the cancellation policy?**

As is the practice in the wedding industry, deposits are not transferable or refundable. When a cancellation occurs with less than 30 days notification, the full payment becomes non-transferable and non-refundable.

### **If I need to change my date, what do I do?**

Date or time changes should be made with more than 30 days notification. We charge a fee of \$150 for a date or time change and only one change is allowed.

### **What if I have a Discount offer?**

Coupons must be used at the time of booking. Discounts for Seven Star, Diamond or Platinum Total Rewards status apply to the couple utilizing the services and should be disclosed prior to the final payment.

Caesar's Entertainment offers our Total Rewards card holders a rebate on non-gaming purchases called Total Rewards Non-Gaming Points and for every dollar you spend with us you will receive a TRNG point. On your wedding day we provide you with a receipt of your wedding charges which you can bring to the Total Rewards desk to earn non-gaming points from your wedding expenditure.

## **What time should I arrive for my ceremony?**

Our brides should arrive dressed and ready for your wedding about 30 minutes before the ceremony and the groom and guests should arrive about 15 minutes before the wedding. Be sure you arrive on schedule, so you are not subject to any late fees.

### **Late Fee:**

We require the bride to arrive 30 minutes prior to the scheduled the ceremony and the groom and guests should arrive 15 minutes prior to the scheduled ceremony. Everyone should arrive ready for the ceremony. In the event of a late arrival, you may be subject to a \$300 rescheduling fee and your wedding may be moved to the nearest available time.

## **Will I be legally married?**

Yes, Las Vegas ceremonies are recognized as legal marriages all over the world. After the marriage ceremony your minister will obtain the witness signatures and complete the marriage documentation process and you will be legally married. However, in order to change your name on paper, most governmental agencies, banks and insurance companies will need a certified copy of the marriage certificate from the Clark Count Recorder's Office. Some countries, including Germany, also require an Apostille after the ceremony is recorded in order to show the wedding was properly documented as per that country's requirements. For more information on this subject, please visit

<http://www.clarkcountynv.gov/Depts/clerk/Services/Pages/MarriageLicenses.aspx>

The logo for Garden Chapel features the words "garden chapel" in a lowercase, sans-serif font. "garden" is in a light green color and "chapel" is in a purple color. Behind the text is a large, stylized circular graphic composed of overlapping green and purple rings, resembling a flower or a decorative seal.

LICENSING INFORMATION

## **Can I get my license from my home state?**

If you plan to marry in Nevada, you must obtain a marriage certificate from one of our marriage bureaus. In Las Vegas, you may obtain your license and certificate at the Clark County Courthouse located at 201 South Clark Street, downtown Las Vegas. The marriage bureau is open seven days per week from 8am to midnight. Both the bride and the groom must be present in order to obtain the marriage certificate. The fee is \$60.00, payable in cash, money order, cashiers check or by credit card.

## What do I need to obtain a marriage license?

The following original documents containing the applicant's photo are acceptable. The photo must be a sufficiently recent, clear likeness of the applicant.

- Driver's License
- Driver's Instruction Permit
- ID Card issued by U. S. state or territory
- Foreign government issued ID card, including Driver's License (must include birth date)
- Passport
- Matricula Consular Card
- Military ID Card issued by branch of U. S. Armed Forces
- Military Dependent ID Card issued by branch of U. S. Armed Forces
- Certificate of Citizenship issued by U. S. Citizenship and Immigration Services
- Certificate of Naturalization issued by U. S. Citizenship and Immigration Services
- Permanent Resident Card issued by U. S. Citizenship and Immigration Services

\*Source: <http://www.clarkcountynv.gov/Depts/clerk/Services>

For more detailed information about licensing requirements, please visit <http://www.clarkcountynv.gov/Depts/recorder/Pages/Marriage.aspx>

## Can I Obtain the Marriage Certificate Prior to My Arrival?

You may complete a pre-application form on line at <http://www.clarkcountynv.gov/Depts/clerk/Services/Pages/MarriageLicenses.aspx> up to 60 days before your arrival. However, you must still go to the Marriage Bureau at 201 South Clark Street in person to pick up and pay for your marriage certificate prior to the ceremony.

## When will I receive my signed marriage certificate?

You will receive the unrecorded original copy of your marriage certificate, signed by at least one witness and the officiant after your ceremony and prior to leaving the wedding chapel. The officiant will file a copy of the marriage certificate with the Recorder's Office of Clark County within ten business days of the ceremony.

## What do I need to change my name?

It is important to order a certified copy of your marriage certificate approximately ten days after your ceremony to show government agencies, insurers, employers, and the like your ceremony was legally performed and to make arrangements to change the bride's last name if she intends to do so.

Source:

<http://www.clarkcountynv.gov/Depts/recorder/Pages/OrderingMarriageCertificate.aspx>

## What is an Apostille?

In some countries outside North America proof of a marriage consists of a certified copy of the marriage certificate as well as an Apostille after the license has been filed.

Source:

<http://www.clarkcountynv.gov/Depts/recorder/Pages/Apostille.aspx>

## MINISTERS

### Do you supply an officiant?

We have several clergy who perform weddings for us throughout the week. Each minister is committed to providing you a sincere ceremony and recording your documents with the County Recorder's Office in a timely manner. They are each licensed through the County Clerk's office to perform legally binding ceremonies in Nevada. These ceremonies are recognized all over the world.

### When can I meet the minister?

The minister will meet with you approximately fifteen minutes before the wedding, either as a couple or individually depending on whether you are seeing one another before the ceremony or planning a "first look" and keeping out of sight from one another until the walk up the aisle. The minister will ask you whether you prefer a civil, Christian, or God honoring ceremony. A civil ceremony doesn't mention God at all and focuses on your relationship with one another. A Christian ceremony may incorporate a blessing or religious scriptures from the New Testament into the wedding, and a God honoring ceremony provides a prayer or may incorporate a special service unique to your personal belief system.

## **Can Someone I Know Perform the Wedding Ceremony?**

At the Garden Chapel and Imperial Palace Chapels we allow you to bring in a clergy person other than those we've contracted with, but three stipulations apply. First, we charge an outside clergy fee of \$50.00. Second, the ceremony needs to remain within a 15 minute time from. Third, your clergy person needs to obtain "temporary permission to perform weddings" with the Clark County Clerk's office prior to performing you service. This must be obtained at least 30-days prior to the ceremony by completing the required documents available on <http://www.clarkcountynv.gov/Depts/clerk/Services/Pages/MinisterLicenses.aspx> and submitting them to the clerk's office in time to receive their approvals.

## **Specialty Ministers**

If you have language preferences for the ceremony or prefer a particular minister on our staff, the minister's fee generally increases to a minimum of \$150 but may be higher depending on the availability of the clergy.

## **Are Rabbis available?**

Rabbinical services may be performed by Rabbis from area temples. Our wedding coordinators have a list of Rabbis you may choose from. However, bear in mind Rabbis set their own fees and an "own clergy" fee of \$50 will apply.

## **Is the minister's fee included in the package?**

At Planet Hollywood, Paris, Flamingo and Imperial Palace the minister or clergy's fee is not included in the package and is due in cash the day of the ceremony. At Caesar's Palace, the minister or clergy fee is included in the package price.

The minister's fee at the Flamingo Garden Chapel and the SilverSky Chapel is a minimum of \$75 payable at the time of your ceremony in cash.

## NAME CHANGE

### **How do I change my name?**

Changing your name of paper will require a certified copy of the marriage certificate obtainable from the Clark County Recorder's office ten business days or less from the date of your marriage ceremony. Governmental agencies will require the certified copy to complete the name change process. We recommend you do a records search on-line prior to requesting your certified copies. You may do so at <https://recorder.co.clark.nv.us/oncorewebecommerce/> . The fee is \$15.00 per document. Or, you may follow the instructions on the back of the marriage certificate

## RENEWAL CEREMONIES

### **Do I need to get another marriage certificate if I am renewing my vows?**

Renewal of vows ceremonies do not require a Marriage License, but you will be asked to provide a copy of your marriage certificate and to complete a simple affidavit stating the date and location of your marriage. We do provide renewing couples with a decorative, Victorian style certificate of renewal.

## COMMITMENT CEREMONIES

### **Do you perform commitment ceremonies?**

Yes, we can perform a commitment ceremony at all our Caesar's Entertainment properties.

### **What is a commitment ceremony?**

A commitment ceremony is a unifying ceremony performed by one of our clergy that is not recognized as a legally binding contract in the way a marriage ceremony is by government agencies.

## CEREMONY

### **Can I add a Singer?**

Yes, you may add a singer to highlight a portion of your marriage ceremony such as the bride's entrance or a unity candle service. Fees for microphones and/or "outside vendor fees" may apply and arrangements for these services should be made prior to your wedding ceremony.

## **Can Someone I Know Perform the Wedding Ceremony?**

At the Garden Chapel and Imperial Palace Chapels we allow you to bring in a clergy person other than those we've contracted with, but three stipulations apply. First, we charge an outside clergy fee of \$50.00. Second, the ceremony needs to remain within a 15 minute time frame. Third, your clergy person needs to obtain "temporary permission to perform weddings" with the Clark County Clerk's office prior to performing your service. This may be obtained 30-days prior to the ceremony by completing the required documents available on <http://www.clarkcountynv.gov/Depts/clerk/Services/Pages/MinisterLicenses.aspx> and submitting them to the clerk's office in time to receive their approvals.

## **How long is the wedding ceremony?**

Though the chapels are booked for a period of 30 to 45 minutes, the ceremony itself only takes about twelve to fifteen minutes. You may choose to add one or two personal touches to your wedding such as a reader, singer, unity candle, sand ceremony, butterfly release, child ceremony, or hand fastening ceremony. Talk with your wedding coordinator about these items as we must keep our ceremonies within certain time frames.

## **What does the minister say?**

Each of our clergy has a unique ceremony they have memorized. They can customize portions of their ceremony to suit your belief system. We don't allow people to write the entire ceremony without prior approval and an additional fee requirement. However, if you want to write your own vows of love and devotion, you may.

## **What is the difference between vows of love and ring vows?**

In most weddings there are vows of love and devotion and ring vows. Vows of love and devotion occur as you're pledging your faithfulness and enduring love for your spouse. The ring vows occur when you accept the ring your spouse places on your ring finger. In addition to repeating the minister's vows of love and devotion you may exchange words you have written to express your faithfulness and love for one another in a more personal way. Discuss this with your coordinator in advance of the ceremony.

## **What Happens When I arrive for the Wedding?**

Typically our brides and grooms arrive separately because they want to enjoy the "first look" as the bride makes her way up the aisle to the groom. The bride will arrive 30 minutes before the scheduled ceremony and the groom will arrive with the guests 15 minutes prior to the scheduled wedding time. Your wedding coordinator will tell you where to meet depending on the location you've selected for your ceremony site.

Once you arrive, you'll be provided with your flowers and assisted to an area where you can relax while the chapel staff prepares for your ceremony. The minister will introduce him/herself, and interview you briefly about your preference for a civil, religious, or God-honoring ceremony. Approximately ten minutes prior to the scheduled ceremony, the wedding coordinator will line up the wedding party in the order they proceed up the aisle. Once they are in place the coordinator will prepare the bride and her escort. Then she will start the ceremony, cueing the attendants to walk up when it is their turn.

## **When Should My Guests Arrive?**

Guests should arrive 15 minutes prior to the scheduled ceremony. Please let your guests know the chapel may be difficult for them to find, so they should leave plenty of time to get to the wedding location. We have a late fee of \$300 and late arrivals may result in the rescheduling of your ceremony for later in the day or for the following day.

## **How Many People Can I have in My Wedding Party?**

The number of attendants depends on the venue you select. At the Flamingo we recommend no more than six attendees on each side at the Gazebo, no more than five on each side at the West Lawn and the Garden Chapel, no more than four on each side at the Crescendo area, and no more than three on each side at Paradise Falls and Chapel Falls.

## **PHOTOGRAPHY**

### **Can I order Additional Photographs?**

If you have photography included in your wedding package you may see your pictures the day following the wedding or at another time during your Las Vegas stay. At your photo appointment you may select the images you have included in the package and order additional prints if you choose to. If you are unable to see your photographs during your wedding stay, your photographer will arrange to have a link emailed to you so you can view the images on-line.

## **Can my guests take their own photos?**

Your guests may take photographs as we are preparing for the wedding, pinning on corsages, organizing the processional and the like, but they should not shoot during or after the ceremony.

## AMENITIES

### **Can you steam out my Gown?**

Our Bell Desk can send your dress out for steaming for you. We recommend providing them with a 24-hr turn around time for this, from a 9am time to a 9am time. The associated fee will depend on the complexity of your gown going up from a starting price of \$75 if there are several layers to your gown or if it is made with a fabric that is very prone to wrinkling.

## PREPARATION

### **What Does the Wedding Coordinator Do?**

The wedding coordinator is responsible for preparing your wedding arrangements prior to your arrival and ensuring you know what to expect when you arrive. She should supply you with accurate confirmations of your wedding arrangements, schedules your chapel time, flowers, photography, minister and the amenities in your wedding package. In addition, she prepares a processional form so she and the remaining coordination team know how you want everyone to proceed up the aisle. The wedding coordinator can also help introduce you to other services such as the spa and beauty salon, restaurant and banquet sales teams, and let you know who to contact regarding room blocks.

The wedding coordinator is responsible for organizing your file so anyone on our team can pick up where she left off in the event she is on vacation or off on your wedding date.

### **What should I be doing?**

After scheduling your ceremony it's important to review your confirmation documents and send a copy back to the chapel. Remember to review the papers, carefully checking any room reservations made through the chapel, and ensuring the time and date of the ceremony, the venue, and package details are correct. You should then be considering how your wedding party will proceed up the aisle, your flower selections and flower budget, your music selections, and what, if any, dinner parties or receptions you want to enjoy with your friends before and after your wedding ceremony.

## RECEPTION

### **What time should I schedule my reception?**

You may schedule the reception to begin one half hour after the ceremony begins or you may want something less traditional, such as scheduling a dinner before the wedding and returning to the banquet room after the ceremony for cake and champagne along with dancing and drinking -- it's your preference.

[lvcitywidecateringsales@harrahs.com](mailto:lvcitywidecateringsales@harrahs.com)

[lvcitywiderestaurantgroup@harrahs.com](mailto:lvcitywiderestaurantgroup@harrahs.com)

## MUSIC

### **Can I provide my own music?**

Music is one of the most powerful ways of expressing your emotions during your wedding. Typically there are four musical selections played during the ceremony. The first is played for the groom and wedding party. The second is played as the bride enters. The third selection accents the vows. And the final selection rings out when you are pronounced for the first time.

We allow for a live musician in each of our wedding packages. If you prefer recorded music there may be additional fee requirements. You may want to upgrade your package to include a string quartet, or an arrangement of musicians. These things can be added to the package so discuss your options with your wedding coordinator.

  
garden chapel

## CHAPEL OPTIONS

### **What options do I have for flowers?**

Flowers provide color and style to your ceremony. There is nothing we talk about more than flowers! Our wedding coordinators can assist you in selecting the flowers that are perfect for your style and still within your budget. Our florists can create something unique for you or duplicate a bouquet you've selected as long as you provide a photograph or image of the bouquet.

Your wedding coordinator can help you design and order additional flowers as well.

We do not allow you to bring in silk flowers or flowers purchased at a location other than our chapel without prior approval and with the applicable fees. If you choose to bring in outside flowers, you will forfeit any flowers included in your ceremony plan and would be subject to a service fee of \$150.00.

## PHOTOGRAPHY

### **How do the photos work?**

Every ceremony package includes a limited amount of photography time and a certain number of prints. Our photographers will take a minimum number of exposures so you can choose the prints from among several favorites. There are photographs taken during the ceremony in a journalistic style and some posed photographs taken after the wedding. If you intend to do several group photos, we recommend upgrading your photography package to include more time for family shots and personalized pictures of you and your spouse.

### **Can I purchase more photos?**

Yes, you may purchase additional prints and your family may select prints from your photo gallery on line. You will receive an email from our photography vendor with a link and password for on-line access to ordering additional prints. In addition, we recommend you meet with a photo consultant at a scheduled appointment the day following your wedding ceremony, if you are available. It is always best to see the images in person and view your options with a salesperson.

### **Is the copyright for additional pictures included in the package?**

In most of the packages the copyright is not included in the cost of the wedding package.

### **When can I make an appointment to see my photographs?**

At the conclusion of your photography session your photographer will schedule a photo appointment for you to come back and see your photos, available as soon as the next day. If you are not available for a photo appointment before you leave Las Vegas, you may see your images on line. Our photography vendor will provide you with passwords to do so. Then, after you've selected the prints you want for all the available images, we will ship them to you. Please note: shipping charges are not included in the package price and vary depending upon where you reside.

## **Do you offer webcasting?**

We do offer webcasting of our ceremonies. However, there is typically a time delay of one to two hours from the ceremony time until the wedding is available for viewing on line.

\$59.95 for 24-hrs plus the wedding day  
\$69.95 for 30-days  
\$79.95 for 60-days

## **Is limousine service included?**

Some of our packages include a six passenger, stretch limousine. You may upgrade the limousine type if you choose to for additional fees. Our chapels use a third party for guest transportation who provides a rose for the ladies present and champagne.

Your limousine times should be scheduled through your wedding coordinator at least three weeks prior to your ceremony. Please verify the arrangements are correct when reviewing your contract.

## **Is there a salon at the hotel?**

There are several salons in our family of Las Vegas hotels whose stylists are very familiar with a bride's unique expectations and sense of style.

Caesar's Palace, Color Salon, 866-730-7791  
Garden Chapel, Alexandra's Salon, 702-737-1456  
SilverSky Chapel, Salon at Imperial Palace, 702-794-3249  
Paris, Spa by Mandara, 702-946-4366  
Planet Hollywood, Spa by Mandara, 702-785-5772

## **Can I get dressed at the chapel?**

We recommend brides arrive at the chapel dressed and ready 30 minutes prior to the scheduled ceremony.

## **Does the wedding chapel allow candles during the ceremony for décor?**

We do allow luminaries for wedding décor. Luminaries are battery operated candles that flicker much like a traditional candle.

## **Are unity candles allowed during the wedding ceremony?**

You may add a unity candle to your wedding ceremony for an additional fee.

## **Can I customize my chairs and colors for the ceremony?**

You may customize your chairs and add aisle décor to our outdoor and indoor venues for an additional fee. At the SilverSky chapel you can accent your lighting accents.

## **Are there room discounts offered for my guests?**

There are several options for room discounts at our properties. First, our Las Vegas Caesar's Entertainment properties offer a 10% discount off the prevailing room rate to the friends and relatives of our wedding guests when they book directly with our call center at 800-732-2111. Second, we have experienced hospitality managers in our Total Experiences Department (702-731-7238) who can assist you in creating a block of five or more rooms for your guests at a fixed rate with guaranteed availability for a set time frame. Lastly, if you are a Total Rewards member and frequent our properties, you may be eligible for discounted rates for some of our guests.

To create a room block with Total Experiences you may also email them at [totalexperiences@caesars.com](mailto:totalexperiences@caesars.com)

Click here to check rates at our properties  
[http://www.flamingolasvegas.com/casinos/flamingo-las-vegas/hotel-casino/property-home.shtml?source=OGYPS00929448&creativeproperty=FLV&site=google&kw=flamingo\\_hotel](http://www.flamingolasvegas.com/casinos/flamingo-las-vegas/hotel-casino/property-home.shtml?source=OGYPS00929448&creativeproperty=FLV&site=google&kw=flamingo_hotel)

## **Can I add or take away items from the packages?**

Generally we are unable to take items from a package, but we can certainly add items to a package. We recommend discussing your preferences with your wedding planner because she can help you determine which package will be most suitable for you and which is most cost effective.

## **How soon can I book my wedding?**

We recommend booking your wedding as soon as you are sure of us and sure of your date and time. If your wedding is occurring more than 18 months from the date you schedule the ceremony, you may be subject to an early booking fee.

## **What happens if I have to change my date or wedding time?**

As long as you provide at least 30-days notification you may change the date or time of your ceremony. There is a date/time change fee of \$150.00, however.

## **When can I contact my wedding coordinator?**

We recommend you contact your wedding coordinator as questions arise as after your initial confirmation letter is sent, your wedding coordinator will not reach out to you to finalize the details until approximately 30-days before the wedding. If your ceremony is several months away and your coordinator is off or on vacation, please allow her time to respond to your question as the wedding planners are typically handling a lot of communication at one time.

## **Can I make several small payments towards the ceremony?**

You may make up to four deposits for your wedding ceremony

## **When is the balance for the wedding due?**

The balance of the ceremony is due 30 days prior to the ceremony, as a general rule.

## **Who do I contact about restaurant reservations?**

You may contact our Las Vegas City Wide Restaurant Sales Group for restaurant reservations at any of our Caesar's Entertainment owned properties. You may reach them at 866-733-5827 or by email at [lvcitywiderestaurantgroupsales@caesars.com](mailto:lvcitywiderestaurantgroupsales@caesars.com).

## **Who do I contact about a banquet reception?**

Regards creating a banquet style reception, contact our Las Vegas City Wide Catering Sales team at 866-462-5982. You may also reach them by email at [lvcitywidecateringsales@caesars.com](mailto:lvcitywidecateringsales@caesars.com). The City Wide Catering sales group can book events at any of our Caesar's Entertainment properties in Las Vegas.

## **Can I ship my dress to the chapel?**

You may ship your dress to the business center at any of our properties, but do not ship it directly to the wedding chapels as these areas are not secured, storage holding areas. Typically there is a small service fee charged by the business area for holding your dress until the arrival date.

Flamingo Las Vegas

Ship to:

The UPS Store

Your Name and Your Arrival Date

3565 Las Vegas Blvd. South

Las Vegas NV 89109

The Imperial Palace:  
Ship to:  
Imperial Palace  
Your Name and Arrival Date  
3535 Las Vegas Boulevard South  
Las Vegas NV 89109

## **How can I arrange for a wedding cake to my room?**

Our room service managers can assist you with your in-suite receptions. If you need assistance reaching our room service teams, please let your wedding planner help you by emailing the manager your contact information.

## **Can I use the gym and spa?**

You may add the workout facility and spa facility to your package for a nominal per-day fee.

Flamingo workout/spa rates

1-day pass (Fitness Center) - \$10

3-day pass (Fitness Center) - \$25

5-day pass (Fitness Center) - \$55

1-day, all access pass (Both Fitness Center & Spa) - \$20

3-day, all access pass (Both Fitness Center & Spa) - \$55

5-day, all access pass (Both Fitness Center & Spa) - \$85

Imperial Palace workout/spa rates

1-day pass (Fitness Center) - \$10

1 day pass (Both Fitness Center & Spa) - \$20

2-day pass (Both Fitness Center & Spa) - \$35

3-day pass (Both Fitness Center & Spa) - \$50

5-day pass (Both Fitness Center & Spa) - \$75

## **What sort of bridal specialty shops are nearby?**

La Vogue in Paris Hotel Casino specializes in couture bridal accessories, gifts and trousseau items. The Flamingo Hotel has the Go Sexy store offering of intimate gifts, bachelor and bachelorette items, and romantic trousseau items.

La Vogue, 702-946-4331

Go Sexy, 702-733-3529

## **What time is check-in and check out?**

The official check in time is at 4pm and check out is at 11am. If you want an early check in, you may opt to pay the early check in fee of \$50.00 for a check in prior to 12 noon.

## **Are there minimum age requirements to book a guest room?**

At least one person registered in the room must be 21 years old.

## **What is the cancellation policy on hotel reservations?**

In order to avoid a cancellation fee on room reservations you cannot keep, you must provide at least 48 hours notice when cancelling a room reservation.

## **Does the hotel offer child care?**

The hotel does not offer child care. Google searches for Las Vegas Babysitter will yield several local agencies you may interview, though, should you need child care during your stay.

## **Are pets allowed at the ceremony?**

Caesar's properties are pet friendly. Yes! Please feel free to include your pet in your wedding ceremony. Discuss the details of keeping your pet stress free during the preparations and any special needs with your wedding coordinator in advance of the ceremony.

## **Are pets allowed at the hotel?**

We allow Service Animals in all our Las Vegas properties. Dogs are the only animals allowed under the PetStay program. Dogs staying at any of the participating hotels must weigh 50 pounds or less and be present at the time of check-in. Up to 2 dogs per room are allowed. Dogs are permitted to walk through designated common areas while on a leash and accompanied by the owner. Check in time for PetStay rooms is 4pm. Dog owners must be prepared to accommodate your dogs until your room is ready. Dogs must be kenneled or out of the room during housekeeping. (Housekeeping may be scheduled at your convenience, but housekeeping must be allowed to service your guest room at a minimum of every other day.)

For additional information on PetStay, [please click here](#).

## **Is the chapel wheel chair accessible?**

Our chapels are wheel chair accessible. Your wedding coordinator will be happy to show you or your guests the wheel chair access route.

## **What if I have to rent a wheel chair?**

Our Bell Desk can assist you in renting a wheel chair or scooter.

## **Does the hotel offer shuttle service?**

There are several shuttles from McCarran Airport to the strip. You can catch them right outside baggage claim at the airport. The shuttles operate seven days per week. Rates may vary.

Source: <http://www.vegas.com/transportation/shuttles.html>

## **Is there a car rental agency at the hotel?**

Hertz Car Rental is located in the Flamingo Las Vegas.

## **What is the average temperature in Las Vegas?**

Average temperatures by month in Las Vegas can be found here <http://www.vegas.com/weather/averages.html>

## **What time does the sun set in Las Vegas?**

Sunrise and sunset times can be found at [www.sunrisesunset.com](http://www.sunrisesunset.com).

## **How can I make arrangements to see a show?**

You can book a show at any of our Las Vegas properties from the Entertainment pages of our property websites.

Caesar's Palace <http://www.caesarspalace.com/casinos/caesars-palace/casino-entertainment/index.html>

Flamingo Las Vegas <http://www.flamingolasvegas.com/casinos/flamingo-las-vegas/casino-entertainment/index.html>

Imperial Palace <http://www.imperialpalace.com/casinos/imperial-palace/casino-entertainment/index.html>

Paris <http://www.parislasvegas.com/casinos/paris-las-vegas/casino-entertainment/index.html>

Planet Hollywood <http://www.planethollywoodresort.com/casinos/planet-hollywood/casino-entertainment/index.html>

## **How can I make arrangements for a tour?**

Each property has a box office you may contact for tour information.

Flamingo Las Vegas Box Office, 800-221-7299  
Imperial Palace Box Office, 702-731-3311

## **Are gift cards available?**

Gift cards may be purchased from any of our retail outlets.

## **Do I receive Total Rewards Points for my ceremony expenditure?**

Yes, you receive Total Rewards Non Gaming points in the amount of one point for every dollar spent at the chapel. After your ceremony you will receive a receipt of the wedding charges which you may take to our Total Rewards desk and they will put the points on your Total Rewards card for you.



garden chapel